

EVALUATION OF DIFFERENT DISPATCHING RULES  
IN COMPUTER INTEGRATED MANUFACTURING  
USING DESIGN OF EXPERIMENT TECHNIQUES

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## ABSTRACT

This research is based on the study of process planning and scheduling in job shop flexible manufacturing systems. This project need to evaluate planning algorithms, determine appropriate algorithms and suggest better algorithm as a tool to optimize the process planning. Extensive computational experiments are carried out to verify the efficiency of our algorithm using OpenCIM software. By using the OpenCIM simulation software, the evaluation of planning algorithms were carried out base on different scheduling algorithms such as First In First Out (FIFO), Shortest Processing Time (SPT), and Maximum Priority. The target of this study is to evaluate the performance of selected dispatching rules for different operation on the existing Computer Integrated Manufacturing (CIM) facility using a simulation model against different performance measures and to compare the results with the literature. Three factors with three levels of severity along with 3 different scheduling dispatching rules, a  $3 \times 3 \times 3 = 27$  full factorial Design of Experiment (DOE) set-up were used to evaluated the performance of the system under study. Analysis of variance (AVONA) was used to identify the interactions between factors. Three performance measures, Total Run Time, Maximum Queue Length and Machine Efficiency were used in the experiments. The system performance depended on Machine Efficiency when the number of released parts is maximum and the number of priority is minimum. Furthermore, considering the maximum queue length, the system performs much better when the selected dispatching rule is either MAX PRIORITY or SPT with number of priority is one and number of part release is eight. The system's total run time performs markedly better when the number of released parts is set at eight or higher. It was concluded that the overall best simple dispatching rules among all other simple rules in order of their performance are Shortest Processing Time (SPT), Maximum Priority, First In First Out (FIFO).

## ABSTRAK

Kajian ini adalah berdasarkan kepada proses perancangan dan penjadualan kerja di dalam sistem pembuatan fleksibel. Projek ini perlu menilai algoritma perancangan, menentukan algoritma yang sesuai dan mencadangkan algoritma yang lebih baik sebagai alat untuk mengoptimumkan proses perancangan. Eksperimen pengiraan yang banyak dijalankan untuk mengesahkan keberkesanan algoritma menggunakan perisian OpenCIM. Dengan menggunakan perisian simulasi OpenCIM, penilaian perancangan telah dijalankan berdasarkan algoritma penjadualan yang berbeza seperti *First In First Out* (FIFO), *Shortest Processing Time* (SPT), dan *Maximum Priority*. Sasaran kajian ini adalah untuk menilai prestasi peraturan penghantaran untuk operasi yang berbeza pada kemudahan *Computer Integrated Manufacturing* (CIM) yang sedia ada dengan menggunakan model contoh terhadap langkah-langkah prestasi yang berbeza dan untuk membandingkan keputusan dengan kajian terdahulu. Tiga faktor dengan tiga tahap keupayaan bersama-sama dengan 3 penjadualan penghantaran peraturan yang berbeza,  $3 \times 3 \times 3 = 27$  faktorial penuh *Design of Experiment* (DOE) telah digunakan untuk menilai prestasi sistem tersebut. Analisis varians (AVONA) telah digunakan untuk mengenal pasti interaksi antara faktor. Tiga langkah prestasi, *Total Run Time*, *Maximum Queue Length* dan *Machine Efficiency* telah diperolehi dan digunakan dalam eksperimen. Prestasi sistem bergantung kepada *Machine Efficiency* apabila bilangan barangan yang dikeluarkan adalah maksimum dan bilangan keutamaan adalah minimum. Tambahan pula, berdasar *Maximum Queue Length*, prestasi sistem jauh lebih baik apabila peraturan penghantaran yang dipilih adalah sama ada *Maximum Priority* atau *Shortest Processing Time* (SPT) dengan bilangan keutamaan adalah satu dan jumlah pelepasan barangan adalah lapan. *Total Run Time* sistem ini lebih baik dan paling ketara apabila bilangan barangan yang dikeluarkan ditetapkan pada lapan atau lebih tinggi. Ini dapat disimpulkan bahawa secara keseluruhannya peraturan penghantaran terbaik antara semua kaedah-kaedah yang lain adalah *Shortest Processing Time* (SPT), diikuti *Maximum Priority* seterusnya *First In First Out* (FIFO).

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## LIST OF ABBREVIATIONS

CIM	-	Computer integrated manufacturing
CNC	-	Computer Numerical Control
FIFO	-	First In First Out
SPT	-	Shortest Processing Time
AS/RS	-	Automated Storage and Retrieval System
QC	-	Quality Control
D.O.E	-	Design of Experiment
EDD	-	Earliest Due Date
NC	-	Numerically Controlled
LPT	-	Longest Process Time
FMS	-	Flexible Manufacturing System
SPRT	-	Shortest Remaining Processing Time
SIO	-	Shortest Imminent Operation time
WIP	-	Work-in-process
TWK	-	Total work-content
MDD	-	Modified Due Date
LWKR	-	Least Work Remaining
NXQL	-	Next Queue Length

# **CHAPTER 1**

## **INTRODUCTION**

### **1.1 Research Overview**

This research is based on the study of process planning and scheduling in job shop flexible manufacturing systems. Due to production flexibility, it is possible to generate many feasible process plans for each job. The two functions of process planning and scheduling are tightly interwoven with each other. The optimality of scheduling depends on the result of process planning. The integration of process planning and scheduling is therefore important for an efficient utilization of manufacturing resources.

This project need to evaluate planning algorithms, determine appropriate algorithms and suggest better algorithm as a tool to optimize the process planning. Several strategies are provided to improve the performance of the algorithm and proposed algorithm. Extensive computational experiments are carried out to verify the efficiency of our algorithm using OpenCIM software.

OpenCIM is a system which teaches the principles of automated production using robotics, computers and CNC machines. It also allows advanced users to search for optimal production techniques by experimenting with different production techniques. OpenCIM offers a simulation mode in which different production strategies can be tested without actually operating the CIM equipment.

By using the OpenCIM simulation software, the evaluation of planning algorithms will carry out base on different scheduling algorithms such as First In First Out (FIFO), Shortest Processing Time (SPT), and Maximum Priority . Data from the experiment will

result to determine appropriate algorithms for optimization the entire process planning. Finally, better algorithm as a tool to optimize the process planning is suggested.

## **1.2. Problem statement**

Traditional job shop scheduling literature generally assumed that there is a single feasible process plan for each job. This implies that no flexibility in the process plan is considered. Today's many manufacturing systems are becoming increasingly flexible in processing operations. In such systems, most jobs may have a large number of feasible process plans. Although process planning and job shop scheduling are highly related with each other, many prior researches considered them separately or sequentially. Therefore evaluate of appropriate algorithms for optimization the entire process planning can be determine to suggest the better algorithm as a tool to optimize the process planning.

## **1.3. Research Objective**

The objectives of this research are:

1. To evaluate planning algorithms for optimization the process planning
2. To determine appropriate algorithms for optimization the entire process planning
3. To suggest the better algorithm as a tool to optimize the process planning.

## **1.4. Research scope of study**

The target of this study is to evaluate the performance of selected dispatching rules for different operation on the existing CIM facility using a simulation model against different performance measures and to compare the results with the literature.

The existing Flexible Manufacturing System under study consists of three workstations around a closed conveyer loop for part transportation among workstations.

The existing work stations are as follow:

1. An AS/RS Station (Automated Storage and Retrieval System) supplies raw material to the system, stores parts in the intermediate stages of production, and holds finished products using its robot
2. A Machining Station, where materials are shaped. There are a CNC Lathe machine in the system
3. An Assembly and Quality Control (QC) Station for assembly and inspection of parts using vision machine

Each machine station and the QC station have a serving robot and a buffer area to hold jobs that are waiting to be processed. Once a part is released to the system by the AS/RS based on the processes it visits different machines and equipment's in the system.

Scheduling rules prioritize these jobs on a machine. It is possible to assign different priority dispatching rules to each machine in the system, however since the interest of this research is to evaluate the performance of each dispatching rule separately, for each simulation run same dispatching rule is assigned to all the equipment's in the system.

## **1.5 Research Approach**

The effect of different dispatching rules is studied through the following methodology:

1. Creating a simulation model of the existing CIM system based on the control logic that describes the operation of the system. In this regard CIM Manager simulator software is used for modeling the CIM system.
2. Using the Design of Experiment (D.O.E) method to set up runs for the experimental study of combinations of number of environment factors in various levels that influence the performance of the selected dispatching rules on the existing CIM system based on the performance measure of interest as the output.
3. Executing the simulation runs created by the D.O.E on the created simulation model and collecting the results.

4. Evaluating and analyzing the performance of the dispatching rules for each set of experiments based on the performance measures through Design Expert software (analysis of the variance) statistical analysis.
5. Comparing the results from the study with the results from the literature review.

## **CHAPTER 2**

### **LITERATURE REVIEW**

#### **2.1 Introduction**

As was pointed out in the previous chapter, dispatching rules have been used in the last decades to address scheduling problems for their simplicity and ease of use. Dispatching rules are simple algorithms that have been developed to control the production sequences where their performance depends on the performance criteria under consideration and also on the arrangement of the production system.

The body of literature in this area is sometimes contradictory since the experimental settings and assumptions of these studies are often not the same. Consequently, for each CIM there has to be a separate scheduling study to find the best dispatching rule to accommodate the desired measure of performance.

In general, there are two main performance objective categories that dispatching rules should improve, namely to increase productivity and to meet the due date of the job orders. In the following, the literature directly related to these two aspects of production shops will be reviewed.

#### **2.2 Reducing Mean Flow Time**

The most common productivity performance measure of production shops is mean job flow time. It has been found that SPT minimizes mean job flow time among other simple dispatching rules.

Conway (1965a) considered a shop with nine machine groups each with a single machine. In this experiment, he reported results for over 30 dispatching rules. He used four different performance measures in studying the effect of dispatching rules as follow:

1. Work Remaining: The sum of the processing times of all operations not yet completed or in process for all jobs in the shop.
2. Total Work Content: The sum of the processing times of all operations of all jobs in the shop.
3. Work Completed: The sum of the processing times of all completed operations of all jobs in the shop. Work Completed is equal to Total Work Content less Work Remaining.
4. Imminent Operation Work Content: The sum of the processing times of the particular operations for which jobs are waiting in queue.

In total, 16 different priority dispatching rules tested and concluded that the SPT rule performs relatively better than all other rules in general with respect to average job lateness and in-process-inventory for the four methods of due date assignment as described earlier. He stated that “SPT performance under every measure was very good, it was important factors in each of the rules that exhibit are ‘best’ performance under some measure, and it is simpler and, easier to implement that the rules that surpass it in performance. It surely should be considered the ‘standard’ in scheduling research which candidate procedures must demonstrate their virtue”. This is especially true where minimization of mean flow time is the goal. The SPT rule reduces mean flow time with following method: by giving priority to the jobs with short process times, it accelerates the progress of production of jobs at the expense of some jobs with long processing time. This way, in total the maximum queue length is reduced, but jobs with long processing time face long waiting times.

### **2.3 Meeting Due Dates**

When dealing with meeting job due dates, the performance measure which is usually used in the literature is mean job tardiness. However other lateness and tardiness



performance measures have also been used such as job lateness and production cost. In general terms, job lateness is the difference between the job completion and its due date. Furthermore, tardiness is the positive lateness. However it is not only the mean of the performance measure but also its variance that accounts for good performance.

A simulation study by Conway (1965b) studied the jobs' tardiness as a performance measure with the use of a simulated production shop and the results of the simulation runs with use of number of different priority rules were compared. The following conclusions were made from the experiment:

1. The mean shop time is directly proportional to the mean number of jobs in the shop
2. FIFO rule resulted in a large proportion of tardy jobs
3. SPT rule got a small proportion of tardy jobs because of its low lateness mean that offsets the high lateness variance
4. EDD rule produced a lower variance of job lateness than FIFO or SPT in all the methods of due date assignment
5. Overall, it concluded that the SPT priority rule exhibited the best performance of all the rules tested with less sensitivity to the degree of congestion in the shop.

## **2.4 Other studies**

Choi (1988) described the use of a physical simulator as opposed to computer simulation as an analysis tool in the evaluation of scheduling dispatching rules in an FMS. The use of a real model has a number of advantages including realism and better visual observation of problems. They modeled an actual FMS which consisted of an automatic storage/retrieval system (AS/RS), a parallel machine center structure including six identical numerically controlled (NC) machining centers, one turning cell including a robot, two vertical NC lathes, a washing station and overhead conveyors

They studied the performance of seven dispatching rules including Random, FIFO and SPT based on six performance measures including actual system effectiveness, total traveling time of part of parts, actual production output, total manufacturing throughput time, work-in-process inventory and total production lateness.

Each set was simulated for 140 hours of real time; they concluded that the RANDOM rules had high values of actual system effectiveness and low values of production lateness where the SPT had high values of the actual production output, low throughput and low work-in-process inventory. However no rule was found to be best for all performance measures

Montazeri and Van Wassenhove (1990) have also studied the effectiveness of the scheduling rules for various system performance measures using a discrete event simulator. Their system consisted of three machine families, three load/unload stations, three carriers, and 11 work in process buffer positions. Eleven different part types produced by the system and the weekly production of the system were 199 parts. It was assumed that raw material for the parts is readily available. They assigned the same priority rule in every run for all decision points in the system in order to able to study the pure effect of each dispatching rule separately. The decision points in the system included:

1. Select next part to be processed by the machines
2. Select next part to be moved in the system
3. Select next part to be loaded on carrier from facility

They conclude that the SPT priority rule was the second best priority rule for the system under study in terms of average waiting time. No single scheduling rule was found to improve both average waiting average and variance of a job's waiting times. They also concluded that SPT based rules minimize average waiting times and Longest Process Time (LPT) based rules maximize machine utilization. Finally, no single scheduling rule was found to be the winner on all performance measures. They suggested that it is up to the user to choose the scheduling rules based on the performance measure that needs to be improved

Persi (1999) have proposed a hierarchical approach in addressing the problem of improving machine utilization in flexible manufacturing system. They decomposed the problem into four hierarchically arranged simpler sub-problems and solved it separately to come up with a solution for the whole problem.

The proposed sub-problems are as follow:

1. Batching: portioning the required parts by the production plan into subsets of parts
2. Batch sequencing: the most appropriate sequence of the batches
3. Batch linking: the transition from each batch to the next
4. Scheduling parts within each batch

The used a simulation model of an FMS cell three machining centers and a washer. Each machine had an input/output buffer for parts. Pallets carrying parts moved automatically. The performance of ten scheduling rules including FIFO, Shortest Remaining Processing Time (SPRT), RANDOM, Shortest Imminent Operation time (SIO) and EDD was evaluated according to two different criteria: the ratio between batch workloads and the corresponding schedule duration, a measure of the work-in-process (WIP). For each part, the due date calculated by the total work-content (TWK) method. They concluded that EDD provided low idle times and high values for and considered the best dispatching rule where the other rules showed a good performance in only one of the two considered criteria.

Veral (2001) studied the possibility of setting reliable static due-dates through operation flow time analysis in an unbalanced, multi-machine job shop with six machines. Three different dispatching rules were used, FIFO (first come first served), SI (\*modification to SPT where it separates late jobs from normal ones and prioritizes each subset according to the SPT rule) and MDD (Modified Due Date: modifies the internal due date of a job to its earliest possible completion time if it is already late) with three different levels of shop tightness. Proportion of tardy jobs, maximum tardiness and machine utilization were among other considered performance measures. Each simulation run consisted of 6000 jobs completion where the data related to the first 2000 jobs were discarded and each simulation run replicated 30 times. It was concluded that the proposed methodology was effective under all levels of due date tightness of due-dates. This study showed the advantages of using static job information as opposed to dynamic shop information in setting due dates.

Hong and Chou (2002) studied the performance of dispatching rules in open shops in comparison to job shop with the use of computer simulation. They considered

mean flow time, maximum flow time, and variance of flow time, proportion of tardy jobs, mean tardiness, maximum tardiness, and variance of tardiness as performance measures. They ran each simulation for the completion of 2500 job and discarded the first 500 jobs to let the system reach steady state. Twenty simulation replicates were made for each run and the total work-content (TWK) method is used in calculating due date. Furthermore, two FMSs with five and ten machines and two levels of shop utilization of 80% and 95% were used. It was concluded that when using the maximum queue length as the performance measure, SPT is the best job dispatching rule except when the number of machine is 5 and utilization rate is high. Additionally, if considering the proportion of tardy jobs, SPT is the best for most. In general it was found that the choice of the dispatching rule is influenced by factors such as, due-date, process time distribution and utilization at each station

In addition to the analysis of job-dispatching rules in an open shop, they also studied the best job dispatching rule for a job shop and a flow shop with similar system configuration. The results show that if considering the same performance criterion, the best dispatching rule for one system is not necessary the same performance criterion, the best dispatching rule for one system is not necessary the same for the others with reducing the percentage of tardy jobs and minimizing the mean flow time

The objective of the study conducted was to investigate the effect of queue length on five dispatching rules:

1. First in, first out (FIFO)
2. Shortest Processing Time (SPT)
3. Least Work Remaining (LWKR): highest priority is given to job having the least total processing time for all operation yet not performed
4. Total Work (TWK) : highest priority is given to job having the least total processing time for all operations
5. Next Queue Length (NXQL): highest priority is given to the job where the direct successor operation station has shortest queue

In this regard they considered mean flow time as the performance measure and used three sets of 2,4 and 6 jobs types, four sets of machine stations (5,7,10 and 15) and four levels of machine utilization including  $(\frac{2}{3})m, m, 2m, 5m$ , where  $m$  is the number of

rule, with more than 600 finished parts for each simulation run. It was found that the SPT rule is the best dispatching rule, when the number of jobs in the system is less than or equal to the number of stations.

Chan (2003) used a simulation model of a FMS to study the possibility of minimization of three performance measures at the same time. To this end, the system was designed in such a way that the dispatching rule will be changed dynamically. Based on the value of the performance measure at the time, the next dispatching rule is selected to improve the worst measure.

The FMS used included five machine workstations and one loading/unloading station. The system had a central buffer area to hold in process jobs. Two AGVs were used for transporting the parts. The jobs arrival time was set to be exponentially distributed; the due date was set based on the TWK method and mean flow time, mean tardiness and mean earliness performance measures were considered along with 14 dispatching rules including FIFO, SPT and EDD. Each simulation run consisted of 2200 job completion where the first 200 jobs were discarded.

For the experiment without machine breakdown, it was concluded that the best dispatching rule to minimize mean flow time of the jobs is SPT. In addition, the best dispatching rule to get minimum mean tardiness is EDD. Other results showed that this method gives a better overall performance compared to the isolated simple dispatching rule assignment.

## **2.5 Summary on dispatching rules**

From the reviewed literature, it can be concluded that due date based rules (e.g, EDD) perform better under light load conditions while process time based rules (e.g. SPT) perform better in heavy load conditions. Furthermore, the main advantage of due date based rules over processing time based rules is smaller variance of job lateness, and often smaller number of tardy jobs. Finally, the FIFO rule, a rule that is neither process time based nor due date based, has been found to perform worse than processing time rules and due date rules with respect to both the mean and variance of most measurement criteria. FIFO performs similar to the random rule; however it produces a

lower variance off performance measures. As a result, the FIFO rule can be used as reference for studying the performance of dispatching rules so that any rule to be considered effective should be perform better than random selection and thus better than FIFO.

Thus according to the reviewed literature the overall best simple dispatching rules among all other simple rules in order of their performance are SPT, EDD and FIFO. However the selections of a ‘best’ priority rule depend on factors such as: “Method of due date setting”, “Tightness of the due dates”, “Level of shop load” and “Type of shop”. As result it is extremely difficult to generalize the conclusions of a simulation study. Due to default setting in OpenCIM software MAX PRIORITY rule replaced EDD rule.

## **2.6 The simulation model**

The complex interaction of modern production and manufacturing systems on the one hand and the high capital costs on the other hand requires good system performances to justify their use. Modeling and analysis are important tools to achieve these goals, however the complexity of modern production systems makes the use of analytical tools more difficult, thus discrete-event simulation remains a tool that is used extensively to analyze and improve manufacturing systems performance.

There are two main types of simulation, terminating and steady-state. In the terminating simulation the model specifies the starting and stopping of each run based on the behavior of the target system and the way it operates. A steady-state simulation, on the other hand, is one in which the outputs of the simulation do not matter where normally a warm-up period is defined to eliminate the effect of the starting condition on the output results.

This study simulate the existing CIM where we have a limited production capacity, therefore terminating simulation method is used. The simulation carried out using Arena software.

## 2.7 Model Overview

Raw materials are stored in the AS/RS station. Upon start of the production cycle, according to the number of released parts number setup, raw material parts are taken from the AS/RS and put on the conveyer's pallet by way of the AS/RS serving robot. The conveyor then delivers the raw material to workstation 1. The part are now taken from the conveyer and put on the workstation 1 buffer by the robot serving that station. The raw materials are then selected from the queue, based on the selected dispatching rule to be processed at the CNC Lathe. Upon completion of this operation, the partially parts are moved to the assembly area and vision system. The robot now puts the finished product back on the workstation 1 buffer. Finally the robot places the finished product on a pallet and the conveyor delivers it back to AS/RS station for final storage. A diagrammatic representation of these tasks is presented in the following figure:

## 2.8 Detailed Model Description

### 2.8.1 The AS/RS Station

The load/unload station (AS/RS) is the entrance and exit of simulation model. Figure 2.1 shows the block diagram of AS/RS station. At the beginning entities are created which represent the parts in the system. The Create module is used to generate arrivals of raw material starting at time zero of simulation run. Three separate Create modules exist in the AS/RS, each representing one part type and each creates an equal number of entities.

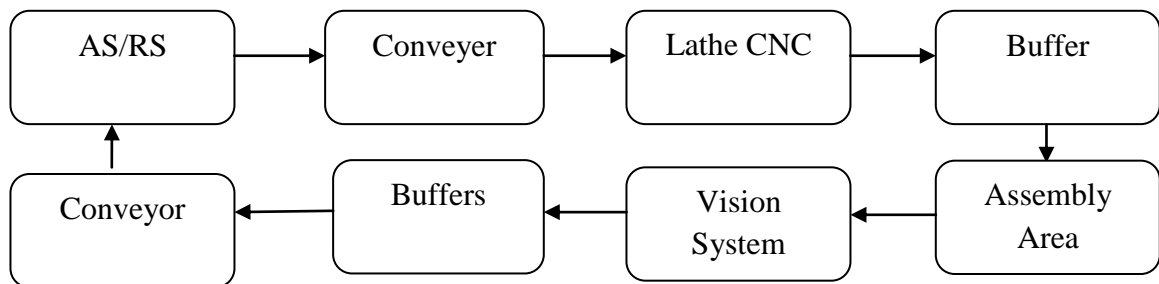


Figure 2.1: Part Flow in the System

Once created, an entity is sent to an Assign module where five assignments are made. The first is to assign the part to the entity. The part index not only allows to refer to the part type based on the defined part types in the Set data module , but it also allows to refer to the previously defined Part Sequences in the Sequences data module so that the proper sequence will be associated with each part type.

The second assignment is to associate a sequence name with each arriving entity. The assigned sequence names are the same as the ones used in the Sequences data module enabling the part types to get the information of the proper process plan table.

The third assignment is to record the arrival time, the current simulation time, for later data collection.

The fourth assignment is to associate a Process Time period to each arriving entity. This Process time will be used later in the model to decide which part in the queue should be released first in case of SPT dispatching rule.

The fifth assignment is the due date of the entity, which is assumed to be equal for all entities of the same type.

After the Assign module, entities go to the AS/RS station, which represents just one location in the model. The arriving items are then sent to the Hold module. The Hold module holds entities until a matching signal is received from elsewhere in the model. When a matching signal is received , the Hold module releases up to a maximum number of entities based on the specified limit, unless the signal contains additional limit information. As arriving item do not cause a signal to be sent, some other mechanism must be put into the model to cause the start of the first operation.

The Create Scan Entity module, releases only a single entity at time 0. This entity is sent directly to the Hold module that follows. The Scan for Condition Hold module allows holding an entity until the defined condition is true ; at that time, the entity is allowed to depart the module.

The waiting entities are held in an internal queue during the waiting period. Nothing happens until the hold for signal queue has items equal to the value of the initial release variable. At that time, the entity is released from the Scan for Condition hold module and is sent to the signal module. This module broadcasts a signal across the whole model, which causes the entities in the Hold for signal queue, up to a maximum



Batch Size, to be released. This entity then enters a delay module where it waits for three minutes and then the entity is sent to the next signal module to allow the first waiting part at the buffer station to be released and finally it is disposed.

The released entities from the Hold for signal queue will enter the Access module to gain access to the conveyor. Once they gain access to the conveyor they endure a loading delay and finally they are conveyed to the next location in the system based on their process plan. The accumulating conveyor method is used in simulating the conveyor since upon arrival of a pallet at a station for loading or unloading; other pallets keep moving until they are block by the pallet at the station. Upon completion of their processes, entities will return to the AS/RS station (named as Exit System Station) by way of the conveyor. Once they enter the station they endure unloading delay, then signal for the release of the next part to the system, record the required time and are finally disposed.

### **2.8.2 Workstation 1 Conveyor Station and Buffer**

Figure 2.1 shows a diagram of the workstation 1 conveyor station and buffer. The conveyed entities from the AS/RS station enter the Cell 1 station where they go through a decide module to be identified as raw material or final product. The raw materials then request the assistance of the robot to be moved to the next location. The Robot is modeled as a resource with a capacity of one. Upon seizing the robot, a loading delay is endured, the conveyor space is released and the part is routed to the next location in the system according to its process plan (Buffer Station). The routed parts enter the buffer station where they endure unloading delay and then release the robot resource and enter the buffer queue. When there are a number of entities in a queue waiting for a particular and similar resource, the factor that determines which entity in the queue gets the resource first is the queue ranking rule (or dispatching rule) used to order the entities. Arena provides four ranking options: First in, First Out (FIFO); Last In, First Out (LIFO); Low Value First; and High Value First. The FIFO, ranks the entities in the order that they entered the queue. The last two rules rank the queue based on attributes of the entities in the queue.

In this experiment, as each entity arrives in the system, a due date is assigned to an attribute of that entity. By selecting Low Value First based on the due-date attribute, the EDD dispatching rule is defined. As each successive entity arrives in the queue, it is placed in the position based on the increasing due dates. The same principle is used for the SPT dispatching rule where the Low Value First is used as the queue's ranking option based on the entity's Process Time attribute.

The capacity of buffer queue is defined by the variable Buffer. This variable is set at the beginning of each simulation run according to the set-up of the experimental design runs. Queued parts wait for the proper signal to be released from the queue according to the defined priority rule in the queue. The initial signal is set by the scanning entity described earlier. Upon receiving the proper signal, the released entity acquires the assistance of the robot, endures the loading delay and is routed to the next destination according to its production plan.

Finished products return to the buffer station and go through the same process as described for the raw material with two major differences. The first difference is the fact that the finished products do not need to wait for a proper signal and they should exit the buffer as soon as possible. The second difference is based on the fact that a separate buffer location is assigned for the final product, yet the buffer is modeled as a resource with the capacity of one and not as a queue. The final product should release this buffer resource before it exit the station. The reason for this difference is twofold. Since there is only once material handling resource available at Cell 1 it is very possible to encounter a deadlock. For this reason the system is modeled based on the Pull strategy, where the final product has the highest priority and entering raw material the lowest priority to receive the robot service. The logic behind this strategy is driven from the fact that since the model is a flow shop there is only one final part that is waiting to exit Cell 1 but there are number of raw materials in the queue waiting to be processed.

After exiting the buffer station, final product return to the cell 1 station and would choose the alternative path in the decide block where they obtain the access to the conveyor, endure the unload delay, release the robot and are conveyed back to the AS/RS station.

### 2.8.3 CNC Lathe

The final set of block diagrams describes the CNC Lathe. The entities normally follow a “seize-hold-released” pattern once they seek the service of a processing unit. The operation is represented by a resource with a certain capacity which should be seized before receiving the required operation. Upon seizing the resource, it will be held for processing based on the specified process time and then it will be released. The time needed for the processing operation is represented by a triangular distribution in the model.

Each machine may have different states, including busy (processing), idle (starved) and blocked. A processing unit is blocked if, after the completion of the current operation, it is unable to pass the part to the next block which may be due to unavailability of the required resource or of the material transporter unit. The following block could be unavailable because it is currently serving another entity or its capacity is reached. In this case the current block must remain idle while it waits for the downstream resource. On the other hand, a current block is starved if an upstream block is currently serving another entity. In other words ,even if operational, a starved station will be idle.

In this research, of particular interest are the blocking and starvation effects, because they are dependent on the buffers and the material handling systems which have a great significance on the performance of the system. Consequently, the capacity of the buffers and material handling systems can be considered as important design factors where a large capacity may increase the in-process inventories and a small capacity may cause the upstream processes to be blocked.

After exiting the buffer station, raw material enters the CNC Lathe station where it is delayed for unloading , releases the robot and the seizes the CNC resource. Having seized the resource, it exits the Seize module and enters the following Assign module where it sets the CNC resource state to processing, and then undergoes the processing delay. After processing, the CNC resource state is assigned to block since at this point, it is not certain that there is room in the buffer at the buffer station. These assignments are

necessary to collect the required data about the performance of the CNC machines in the final simulation report.

Next, the entity enters the Seize module and requests robot assistance. Once it has the robot resource, it undergoes a loading delay, releases the CNC Lathe resource, sends the signal to show that the CNC Lathe is available and thus the next part in the buffer queue can be released to gain access of this resource. If the resource is not available, the entity goes through a delay loop until the time that resource becomes free, then the part leaves the decide module. The finished product then goes to the next destination (final product buffer).

## **2.9 Model Results**

Dispatching rule, number of number of released partsd and numbers of buffers are variables in the main study. As explained in chapter three, a total of 27 runs are made. Table 2.1 shows the first 15 simulation runs. Column one marks the related order number in the standard 27 factor-level setup where these factor-level setup runs are randomized by the D.O.E software. For example, the first simulation run made (column 2) is standard 10 (column 1), which has a setup of MAX as the dispatching rule, 3 as the number of released parts and 1 number of priority. The simulation model calculates the total run time, maximum queue length and machine efficiency. The results of all 27 simulation runs are presented in Appendix A. The complete data of the experiments resulted from the OpenCIM simulation runs are shown in the Appendix B. The results of the simulation runs for total run time, maximum queue length and machine efficiency are analyzed further using D.O.E software which is Design Expert.

Table 2.1: Partial Results from the Main Simulation Model Runs

Std	Run	Factor 1	Factor 2	Factor 3	Response 1	Response 2	Response 4
		Dispatching Rule	Number of released parts	Number of priority	Total Run Time	Maximum Queue Length	Machine Efficiency
		Name	Number	Number	Min	Number	%
10	1	MAX	3	1	4.31	5	17.0
6	2	FIFO	8	3	7.32	7	41.0
25	3	SPT	12	1	5.28	6	53.7
22	4	SPT	8	1	4.51	6	40.7
2	5	FIFO	3	2	6.90	5	19.3
4	6	FIFO	8	1	7.56	5	45.0
16	7	MAX	12	1	5.69	5	49.8
7	8	FIFO	12	1	6.56	6	50.3
19	9	SPT	3	1	4.21	6	15.8
11	10	MAX	3	2	4.44	5	16.5
9	11	FIFO	12	3	6.56	6	50.3
15	12	MAX	8	3	4.85	6	15.8
8	13	FIFO	12	2	6.56	6	54.2
20	14	SPT	3	2	4.21	6	40.7
17	15	MAX	12	2	5.23	5	41.0

## 2.10 Statistical Analysis of Terminating System

The simulation study used for the experiments in this study is a terminating system simulation, since the manufacturing system has low volume production capacity for each run cycle due to the limited storage capacity of the AS/RS. After completion of each production batch, the system should be stopped, the final product collected from AS/RS and new raw materials placed for the next production cycle. The significance of the experimental design alternatives is interpreted by way of statistical analysis which is explained in the following.

### 2.10.1 Basic Definition

A main purpose of the statistical analysis is to understand the characteristics of collected data(in the case of this study, the performance measures). For this purpose, two measures are usually used; the mean,the variance, the coefficient of variation are described in the following formulas;

Assuming that the number of the replication is n, the mean of the collected data for each design set is:

$$\bar{y} = \sum_{j=1}^n yi/n \quad (2.1)$$

Also, the related variance for each design factors set is calculated as follows:

$$S^2 = \sum_{j=1}^n (yi - \bar{y})^2 / (n - 1) \quad (2.2)$$

The coefficient of variation (C.V.), the standard deviation expressed as a percentage of the mean is calculated as follows:

$$C.V = (S/\bar{y}) \times 100\% \quad (2.3)$$

The confidence interval ( $\beta$ ) is determined as follows:

$$\beta\% = \bar{y} \pm c(k, \beta) \times \left(\frac{s^2}{n}\right)^{1/2} \quad (2.4)$$

Where  $\bar{y}$  is the mean,  $s^2$  is the variance and  $c(k, \beta)$  is a value depending on the degrees of freedom ( $k=n-1$ ) and on the level of confidence interval ( $\beta$ ) ( $\beta$  is taken as 95% in this research); these values can be found from the t-tables.

### 2.10.2 The Hypothesis Testing

To ensure the statistical validity of the collected data (from the simulation experiments) for the statistical analysis, hypothesis testing is used. Hypothesis testing is based on establishment of a null hypothesis and search for its either acceptance or rejection. Upon its acceptance, it can be concluded that the simulation model is valid. If it is rejected, then the model is valid. In this study, an F-test Hypothesis testing is conducted. The detail of these tests are described in the following;

### 2.10.3 The F-Test : Comparing Variances

The F-test is conducted for comparing model variance with residual (error) variance. This is done by calculating the ratio of the Model Mean Square divided by Residual Mean Square. If the variances are close to the same, the ratio will be close to one and it is less likely that any of the factors have a significant effect on the response. This ratio is then compared to a critical F value at a selected level of statistical significance (5% since selected B is 95%) based on the degrees of the freedom of the larger sample variance as the numerator and the degrees of freedom of the smaller sample variance as the denominator. These value can be found from F-tables. Small probability values call for rejection of the null hypothesis.

Null Hypothesis( $H_0$ ):

$$S_M^2 = S_m^2 \text{ (variances are equal)}$$

Where

$S_M^2$  the variance of the model

$S_m^2$  the variance of residual

Alternative hypothesis ( $H_1$ ):

$$S_M^2 \neq S_m^2 \text{ (variances are not equal)}$$

The value of the observed f-test is calculated according to the following formula:

$$F = \frac{S_M^2}{S_m^2} \quad (2.5)$$

The null hypothesis is rejected if the F value of the test statistic (observed) exceeds the critical value:

$$F(\text{observed}) > F(\text{critical}) \quad (2.6)$$

Under that condition, the assumption that the variability of the collected data is same in all sets is not satisfied.

Alternatively, it is possible to compare the F value with p-value. The p-value is the probability value that is associated with the F-value, which is the probability of getting an F value of the calculated size if the factor under consideration did not have an effect on the response. Small probability values call for rejection of the null hypothesis. The probability equal the proportion of an area under the curve of the F-distribution that lies beyond the observed F value.

In general, a term that has a probability value less than 0.05 would be considered a significant effect. Normally, a probability value greater than 0.10, is not significant.

#### 2.10.4 Calculation Of Effects

Analysis of variance (AVONA) is based on a ratio of the variance between different alternative data sets divided by the variance within the different alternative data sets. When the ratio is large, it indicates that one or more of the alternatives is influencing the output of the design and thus they are significant factors. AVONA is also used to identify the interactions between factors. That is the combine effects of two or more



factors on the output. However, interactions between more than two factors are assumed to be negligible in this research. The formulation of the analysis of variance for a three factor levels factorial experiment is presented in the Table 2.2 considering a level of factor A, b level of factor B, c level of factor C and n replicates.

Table 2.2: The Analysis of Variance Table for the Three-Factor Model

Source by Variation	Sum of Squares	Degrees of Freedom	Mean Square	$F_0$
A	$SS_A$	s-1	$MS_A$	$F_0 = \frac{MS_A}{MS_E}$
B	$SS_B$	b-1	$MS_B$	$F_0 = \frac{MS_B}{MS_E}$
C	$SS_C$	c-1	$MS_C$	$F_0 = \frac{MS_C}{MS_E}$
AB	$SS_{AB}$	(a-1)(b-1)	$MS_{AB}$	$F_0 = \frac{MS_{AB}}{MS_E}$
AC	$SS_{AC}$	(a-1)(c-1)	$MS_{AC}$	$F_0 = \frac{MS_{AC}}{MS_E}$
BC	$SS_{BC}$	(b-1)(c-1)	$MS_{BC}$	$F_0 = \frac{MS_{BC}}{MS_E}$
Error	$SS_E$	abc(n-1)	$MS_E$	
Total	$SS_T$	abcn-1		

The analysis of the variance computation are done using a statistics Design of Experiment software package. However, the formulas for the sums of squares are introduced in the following :

The total sum of squares is calculated by the following formula

$$SS_T = \sum_{i=1}^a \sum_{j=1}^b \sum_{k=1}^c \sum_{l=1}^n y_{ijkl}^2 - \frac{y_{...}^2}{abcn} \quad (2.7)$$

The sums of squares for the main effects are formulated as follows:

$$SS_A = \frac{1}{bcn} \sum_{i=1}^a y_{i...}^2 - \frac{y_{....}^2}{abcn} \quad (2.8)$$

$$SS_B = \frac{1}{acn} \sum_{j=1}^b y_{.j..}^2 - \frac{y_{....}^2}{abcn} \quad (2.9)$$

$$SS_C = \frac{1}{abn} \sum_{k=1}^c y_{..k.}^2 - \frac{y_{....}^2}{abcn} \quad (2.10)$$

Finally , the sums of squares of two factor interactions are calculated as:

$$SS_{AB} = \frac{1}{cn} \sum_{i=1}^a \sum_{j=1}^b y_{ij..}^2 - \frac{y_{....}^2}{abcn} - SS_A - SS_B \quad (2.11)$$

$$SS_{AC} = \frac{1}{bn} \sum_{i=1}^a \sum_{k=1}^c y_{i.k.}^2 - \frac{y_{....}^2}{abcn} - SS_A - SS_C \quad (2.12)$$

$$SS_{BC} = \frac{1}{an} \sum_{j=1}^b \sum_{k=1}^c y_{.jk.}^2 - \frac{y_{....}^2}{abcn} - SS_B - SS_C \quad (2.13)$$

### 2.10.5 The Residual Analysis

The use of the ANOVA analysis method requires the certain assumptions be satisfied. The validity of the results can be checked by the examination of residuals. The residual for observation j in treatment i is defined as follows :

$$e_{ijk} = y_{ijk} - \hat{y}_{ijk} \quad (2.14)$$

$y_{ijk}$  is an estimate of the corressponding observation y obtained as follows:

$$\hat{y}_{ijk} = \bar{y} ... + (\bar{y}_{i..} - \bar{y} ...) = \bar{y}_{i..} \quad (2.15)$$

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